



Acceptable Use Policy (AUP) - Effective Date: October 2026

1. Purpose

This Acceptable Use Policy ("Policy") outlines the rules and standards that all users must follow when accessing or using ResidenceAI, Residence Group services, software, websites, applications, and related platforms.

By using our services, you agree to comply with this Policy.

2. Lawful Use Only

Users may only use our services for lawful purposes and in accordance with all applicable municipal, provincial, state, federal, and international laws.

You agree not to use ResidenceAI to:

- Violate any law or regulation.
- Promote illegal activities.
- Commit fraud or deception.
- Circumvent security measures.
- Engage in unauthorized access attempt

3. Prohibited Activities

The following activities are strictly prohibited:

- Harmful Conduct
- Harass, threaten, intimidate, or abuse others.
- Promote violence or dangerous behavior.
- Encourage self-harm or harm to others.
- Distribute malware, ransomware, spyware, viruses, or malicious code.
- Fraudulent Conduct
- Misrepresent their identity.
- Impersonate individuals or organizations.
- Create false documents or credentials.
- Conduct scams, phishing campaigns, or deceptive practices.
- System Abuse
- Attempt to overload, disrupt, or damage our systems.
- Reverse engineer proprietary components without authorization.
- Bypass licensing mechanisms.
- Exploit bugs or vulnerabilities.



4. Intellectual Property

Users must respect copyrights, trademarks, patents, and other intellectual property rights.

You may not:

- Upload or distribute copyrighted material without permission.
- Remove copyright notices.
- Claim ownership of content created by others.
- Reproduce ResidenceAI proprietary materials without authorization.

5. AI-Generated Content

ResidenceAI may generate content based on user prompts.

Users acknowledge that:

- AI-generated content may contain errors.
- Users are responsible for reviewing outputs before relying on them.
- ResidenceAI does not guarantee the accuracy, completeness, or suitability of generated content.
- Users remain responsible for decisions made based on AI-generated information.

6. Privacy and Data Protection

Users may not:

- Collect personal information without consent.
- Share confidential information of others without authorization.
- Use our services to stalk, monitor, or profile individuals unlawfully.
- Violate privacy laws or regulations.

ResidenceAI is committed to protecting user privacy in accordance with applicable laws and our Privacy Policy.

7. Content Restrictions

Users may not create, upload, request, or distribute content that:

- Is defamatory or libelous.
- Promotes hate or discrimination.
- Contains illegal material.
- Infringes intellectual property rights.
- Contains malicious code.
- Violates applicable laws.
- 8. Security



Users are responsible for maintaining the security of their accounts.

You agree to:

- Protect your passwords.
- Notify us immediately of unauthorized account activity.
- Use reasonable security practices.

ResidenceAI reserves the right to suspend access when security concerns arise.

9. Enforcement

Violation of this Policy may result in:

- Warning notices.
- Temporary suspension.
- Permanent account termination.
- Removal of content.
- Legal action where appropriate.

ResidenceAI reserves the right to investigate suspected violations.

10. Reporting Violations

If you become aware of misuse of our services, please report it promptly.

Reports should include:

- Description of the violation.
- Relevant dates and times.
- Supporting documentation or screenshots, if available.

11. No Warranty

Services are provided on an "as available" and "as is" basis.

ResidenceAI makes no guarantees regarding:

- Continuous availability.
- Error-free operation.
- Accuracy of generated content.
- Compatibility with all systems.

12. Changes to this Policy

ResidenceAI may update this Acceptable Use Policy at any time.

Changes become effective upon publication on our website or platform. Continued use of the services constitutes acceptance of the revised Policy.



13. Contact Information

For questions regarding this Acceptable Use Policy, please contact:

ResidenceAI Canada

Elgin, Ontario, Canada

Email: media@residenceai.ca

Website: <https://residenceai.ca>